

# WELCOME TO OUR ONLINE BANKING



Step-by-step instructions on how to enroll from your **personal computer** 

#### Step 1



- 1. From your computer, go to www.selfreliance.com
- 2. Click on **Enroll in 2 min**



- Read the terms and conditions before check the box ✓ to accept the terms of digital banking.
- 2. Click **Next**

Identity Verification	Account Credentials	Contact Preferences	Verification	Success		
Please provide the following	information to help us verify you	ır identity.				
Date Of Birth	Ë	Social Security Number (SSN)	- XXXX	Confirm Social Se	curity Number (SSN)	¢
Base Account Number	3	]				
All fields are required unless s	pecified as optional.				Cancel	Next

Step 4



- Enter your date of birth, starting with the month (for example, if your birthdate is January 15, 1980, enter: 01/15/1980).
- 2. Enter your Social Security Number, or personal identification number provided when opening the account, beginning with three zeros (000). Re-enter this number.
- Enter your account number. For example, if your savings account number is 123456-001, enter only 123456. For members in Michigan, Massachusetts and Connecticut, enter your 8-digit number.
- 4. Click **Next**
- 1. Create a **Username.** Confirm a **Username.**
- 2. Create a strong **Password** that's hard for others to guess (avoid using names or birthdates of the people related to you). Be sure to use a combination of uppercase and lowercase letters, numbers, and symbols. Confirm your **Password.**
- 3. Click **Next**

Enroll into Digital	Banking				Already enrolled? Log in
Identity Verification	Account Credentials	Contact Preferences	Verification	Success	
For future verification, you can	choose to receive One-Time Pass	codes (OTPs) via multiple channel:	i.		
1. Please select one phone nun	nberghare you would like to rec	eive text messages:			
***-***-1088 ( Cellular )					
2. Please select all phone num	bers where you would like to rec	eive voice calls:			
🗹 ***-***-1088 ( Cellular )					
3. Please select one email addr	eserve you would like to rece	ive email messages:			
john.smith@gmail.com	3 •				
Preferred destination for One-	Time Passcode (OTP)				
From your selections above, ple	ease identify one contact as a def	fault destination for OTPs:			
<ul> <li>Text Message</li> </ul>					
Voice Call					
🔵 Email					
Clear All					

- 1. Choose your mobile number to receive notifications.
- Check the box ▼ next to your mobile number to enable calls for account verification.
- 3. Enter your email address.
- Choose how you would like to receive your one-time password. Typically, users select Text Message for SMS delivery to their mobile phone as a quick and convenient option.
- 5. Click **Next**

Enroll into Digita	l Banking				Already enrolled? Log in	
Identity Verification	Account Credentials	Contact Preferences	Verification	Success		
A One-Time Passcode (OTP) H	nas been sent via Text message to	***-***-1088 (Cellular).				
A One-Time Passcode (OTP) H Please enter the One-Time P	nas been sent via Text message to asscode (OTP):	***-***-1088 (Cellular).				
A One-Time Passcode (OTP) H Please enter the One-Time P Enter the One-Time Passcoc	ass been sent via Text message to asscode (OTP):	***1088 (Cellular).				
A One-Time Passcode (OTP) H Please enter the One-Time P Enter the One-Time Passco	associe (OTP):	•••••••1088 (Cellular).				

- 1. Enter a one-time password sent to your email or phone.
- 2. Click **Next**

Enroll into Digital Banking	Already enrolled? Log in	You have successfully created your
Identity Verification Account Credentials Contact Preferences Verification Success		Banking account!
Congratulations!		Click Log in to Digital Banking
You have been successfully enrolled into digital banking,		
Lon in to Dinital Banking		

Step 8

52	Selfrelian			Click for Logir	1 ASSISTANCE OF Call 888-222-857
		A.	in the second se		
Log	gin	New to dig	ital banking?		
johnsr	mith@gmail.com	Enroll for secure access t	o your Selfreliance Federal Credit Union accounts		
Passwo	rd	Enroll Now			
		·		/	
-					
		Login			
Forer	nt Liker ID Forent Password	Inter Arrant			
		AN AN AN ANALANA			
- 69	an anna A Carata				
		,			
Need Assistanc	ce?	Support Hours	ABA/Routing Number	Mailing Address	Key Links
888-222-8571		Monday: 9:00am - 6:00pm CST	271080817	Selfreliance FCU	Locations
		Tuesday: 9:00am - 7:00pm CST		2332 W Chicago Ave	ATM locations
		Wednesday: 9:00am - 6:00pm CST		Chicago, IL 60622	Rates
		Thursday: 9:00am - 6:00pm CST			Text Banking
		Friday: 9:00am - 7:00pm CST			
		Saturday: 9:00am - 1:00pm CST			
		Sunday: CLOSED			

Enter your username and password. Click **Log in** 

Submit One Time Descende (OTD)	
Submit One-Time Passcode (OTP)	
Enter the One-Time Passcode (OTP) sent to you.	
xxxxxx 1	
Didn't receive the OTP? Choose erent OTP delivery option.	
Remember Device/Browser	

- 1. Enter a one-time code sent to your chosen communication channel (SMS or email).
- 2. Check the box if this is your computer and you wish to log in without a one-time code next time.
- 3. Click **Submit**

User Information Set Preferred Accounts		
Please review your personal information. You can manage this informatic	n in More > Personal Information.	
User ID Email ID john.smith@gmail.com john.smith@gmail.com		
Phone Numbers Cettular ****-1088 🖕 🗣		
These are the accounts that will be added to your digital banking. Account #161616		
CLASSIC CHECKING (#1) Checking Account in #161616 \$540.26 Available balance	SAVINGS (#100) Savings Account in #161616 \$26.79 Available balance	
	VISA PREFERRED (#980) Credit Card Account in #161616	

- 1. Welcome to our Digital Banking! The account you entered during registration has been added by default.
- 2. Click Next

Step11

Welcome, John Smith.	
Jser Information Set Preferred Accounts	
Rease select your preferred accounts for the following activities. This step is optional and can be done later via Account Settings.	
Check Deposit	Funds Transfer
Please select one account as your preferred destination for check deposit.	Please select one account as your preferred destination for fund transfers.
Select Account	Select Account
Select a Account	Select a Account
Text Banking	
vease seven one account as your preterred destination for text banking.	
Colority Account	
Select a Account	
a sector a s	Descent to disitat banking

- 1. At this stage, you can select additional accounts for easier future transactions. This step is optional, and you can adjust your online banking settings later clicking on the **>Menu >More** tab.
- Click Proceed to digital banking

Step 12

Accounts Overview S Accounts Bill Pay	Review to ge Transfer hands Backing > Accounts Ownrive Good Afternoon, John Recent Account Activity See all accounts	State Complete functions quickly Complete functi	Upcoming payments CAR-2006 AUDI (3 S19877 Mar 19
Transfers Cards	Overview of all accounts\$6,030.39 \$567.05 Total loadi(s) balance Total balance	CLASSIC CHECKING () Account #161616 \$540.26 Available balance	Quick Links Submit Travel Notifications
tatements d Tax Forms *** More	SAVINGS I100) Account 8163616 \$26.79 Available balance	VISA PREFERRED (980) Account #161616 \$557.52 Payment due	Apply for Loans Open a new account Zelle®
	Send money to someone you know See All Recipients New Trans	fer Q	Credit Score

Upon your first login, the system will offer a quick tour of its main features.

Click **Next** to move to the following step, or **Skip** if you prefer to skip the demo.

# **WELCOME TO OUR ONLINE** BANKING

Step-by-step instructions on how to enroll from your mobile phone





Download the Selfreliance FCU app to your mobile device.





Open the app and click **Enroll** now.



- Read the terms and conditions 1. before check the box 👽 to accept the terms of digital banking.
- 2. Click I Agree



- Enter your date of birth, starting with the month (for example, for January 15, 1980, enter: 01/15/1980).
- 2. Enter your Social Security Number or personal number provided to you when opening the account, starting with three zeros (000). Re-enter this number.
- Enter your account number. For example, if your savings account number is 123456-001, enter only 123456. For members in Michigan, Massachusetts and Connecticut, enter your 8-digit number.
- 4. Click Next



- 1. Create a **Username.**
- Create a strong Password that's difficult for others to guess (avoid using names or birthdates of the people related to you). Use a combination of uppercase and lowercase letters, numbers, and symbols. Confirm your Password
- 3. Click **Next**

12:34 al 🕆 🗖 K Back Contact Preferences Step 4 For future verification, you can choose to receive One-Time Passcode (OTPs) via multiple channels. Text message Email address 2 Voice call 3 (+1) 3\*\*-\*\*\*-\*\*88 (Cellular) Select a default OTP option \* 4 Enroll 5 Cancel You can change your phone number and email address from More > Personal Information. - Can't find your current contact information ab Selfreliance Federal Credit Union Support: Phone: (888) 222-8571 Routing Number: 271080817 Address: Selfreliance Federal Credit Union 2332 W Chicago Ave Chicago, IL 60622

Step 4

- 1. Choose your mobile number to receive notifications.
- 2. Enter your email address.
- Check the box next to your mobile number to enable calls for account verification.
- Choose how you would like to receive your onetime password. Typically, users select Text Message for SMS delivery to their mobile phone as a quick and convenient option.
- 5. Click Enroll



Step 6



- 1. Enter a one-time password sent to your email or phone.
- 2. Click **Submit**

You have successfully created your Internet Banking account! Click **OK**  Step 7

12:35		all?∎
	Log in	
3	Selfrelia	nce
User ID		
Password		
Rememb	per me	
Enable F	ace ID	
	Log in	
New user? En	roll now Need I	help logging in?
Tap to see your I	balance	

Enter your username and password. Select the checkboxes for Remember Me and Enable Face ID if you want the app to use your biometric data for future logins. Click **Log in** 



Enter a one-time code sent to your chosen communication channel (SMS or email).

Click Next

Welcome to our online banking!



Welcome to our Digital Branch! The account you entered during registration has been added by default.

Click Next

# 

Effortlessly manage your accounts, make loan payments, and transfer funds. And many other helpful features.<sup>1</sup>



Zelle® allows members to transfer money directly to another person's registered account through our mobile app or digital banking.



Deposit checks anytime, from anywhere, using our mobile app—it's as easy as taking a selfie!



With one powerful tool, access your credit score, full credit report, daily credit monitoring, and tips to strengthen your credit status.



Find the nearest ATM to you, with access to over 85,000 fee-free ATMs.<sup>2</sup>

<sup>1</sup>U.S. checking or savings account required to use Zelle<sup>®</sup>. Transactions between enrolled consumers typically occur in minutes and generally do not incur transaction fees. Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license. <sup>2</sup>Withdrawals from Allpoint<sup>5M</sup>, MoneyPass<sup>®</sup> and Co-op<sup>®</sup> networks are surcharge free regardless of balance.



Step 9